COVID-19 (Coronavirus)- Important Information

March 17, 2020

Dear Team,

The PTRA continues to closely monitor the evolving situation with COVID-19. At this time, the PTRA has every intention of remaining fully operational. As each of you know, the service we provide to our customers is critical to the well-being of millions of Americans. We do not take that responsibility lightly and intend to do everything we can to mitigate and minimize any potential disruptions that are within our control.

As a responsible member of the community, we ask that you utilize the many resources currently available to the public regarding all aspects of COVID-19, including information regarding frequently asked questions, prevention & treatment, and a variety of other topics. As part of the effort to minimize the spread of the virus, PTRA is increasing the frequency of workplace cleaning in common areas and implementing action items to support recommendations for social distancing. Remember, your BEST defense continues to be good hand-washing habits.

We acknowledge that our plan will likely evolve in the coming days and weeks. We will do everything within our power to minimize the impact to our organization, and we ask that each of our employees be part of the effort to mitigate the impact of COVID-19. We will continue to provide updates as they become necessary. Thank you for your cooperation, and stay safe.

Jeff Norwood
General Manager